

April 16<sup>th</sup> 2012.

Dear Dimitri,

We are as delighted with our oak floors as our daughter is with hers. The finish is excellent and the rooms have been transformed!

Thank you for your very good advice, for answering our (many!) e-mailed queries so promptly, for completing the job on time and with the minimum amount of mess and disruption, and for providing us with beautiful floors that will last for many years.

Should we decide to change any other rooms to hardwood flooring we will certainly be in touch!

Yours sincerely,

Linda + David Compton.